

Safe & compassionate care,

every time

PUBLIC BOARD MEETING 31 January 2018

Details of the Paper

Title	Patient story
Responsible Director	Chief Nurse
Purpose of the paper	To share the experiences of a patient who had sepsis whilst an inpatient at BHT requiring admission to Intensive Care. Judy's story highlights the importance of knowing the patient in order to recognise the very early signs of clinical deterioration and how family members play a vital role in this. Human Factors in these situations are paramount, good leadership, communication and situational awareness, combined with early assessment and intervention by suitably experienced clinicians are vital. Judy's story also emphasises the need for compassion and good communication with patients and their relatives to maintain patient safety and improve patient outcomes and experience
Action / decision required (e.g., approve, support, endorse)	For information and discussion

IMPLICATIONS AND ISSUES TO WHICH THE PAPER RELATES (PLEASE MARK IN BOLD)

<i>Patient Quality</i>	<i>Financial Performance</i>	<i>Operational Performance</i>	<i>Strategy</i>	<i>Workforce performance</i>	<i>New or elevated risk</i>
<i>Legal</i>	<i>Regulatory/ Compliance</i>	<i>Public Engagement /Reputation</i>	<i>Equality & Diversity</i>	<i>Partnership Working</i>	<i>Information Technology / Property Services</i>

ANNUAL OBJECTIVE

Which Strategic Objective/s does this paper link to?

Objective 1 - Improving quality, safety and patient experience

Please summarise the potential benefit or value arising from this paper:

RISK

Are there any specific risks associated with this paper? If so, please summarise here.

Non-Financial Risk:

no

Financial Risk:

no

LINK TO CARE QUALITY COMMISSION ESSENTIAL STANDARDS OF SAFETY AND QUALITY

Which CQC standard/s does this paper relate to?

Regulation 12: Safe care and treatment

Author of paper: Liz Staveacre, Consultant Nurse, Critical Care & Outreach

Presenter of Paper: Liz Staveacre, Consultant Nurse, Critical Care & Outreach

Other committees / groups where this paper / item has been considered:

Date of Paper: 31ST JAN 2018