

**Winners for Care Awards: Board Meeting in Public 28 March 2018**

**December 2017 Winners (could not attend previously)**

Name of Winner:	Attendance Confirmed:	Job Role:	Nominated by:	Nominated for:
<b>RESPECT</b>				
Marilyn Wodzynski	Yes	Community Nurse, Chalfont & GX Hospital	Staff	During a recent telephone call to a patient's daughter I was informed one of my community nurses had visited on a late shift for a non-scheduled visit to reduce the risk of admission. The daughter explained she was aware the Community Staff nurse was extremely busy however took the time to support and reassure both her and her mother with dementia. She explained she would like to commend the amazing community nurse called "Marilyn". She was a caring, kind and superb professional who is a credit to the nursing profession. Living with a loved one with dementia is hard but made easier with people who understand. She went onto explain this is not always the case and so many staff don't understand dementia and the stress this causes on the carers as family members. The daughter informed me she would post a statement on Bucks Twitter account which I can confirm was the case. The late shifts in the community are very busy and often there is only one clinician on duty responding to urgent and routine calls. Marilyn treated both the daughter and the patient as individuals and allowed time to provide a high standard of care and support. Marilyn is a credit to the community services.
<b>ASPIRE</b>				
Carole Pettet	Yes	HCA, WH	Staff	Every day I work with Carole I marvel at her work ethic. Carole to me epitomises BHT CARE Values. As the HCA in Pre-operative Assessment Carole is the glue that sticks the pre-op process together. Carole manages a work load of up to 4 pre-op clinics running simultaneously feeding in the patient to their respective Pre-op nurses. She never forgets anything; she maintains exemplary standards and allows for the smooth running of the service. The consistency of her performance, attitude, care towards patients and unwavering smile are attribute to emulate. I wish to nominate Carole as she is a Trojan. She is also self-effacing and should she receive an award I expect to be 'told off' for making a fuss. Carole is an amazing asset to BHT. She has my upmost respect. Thank you.

January 2018 Winners

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<b>COLLABORATE</b>				
Ahktar Suqlain		Registrar, Gastroenterology, Ward 17, SMH	Staff	Ahktar has been a fantastic member of staff and the lynch pin of the ward gastroenterology team for some years. She is extremely reliable, helpful and always cheerful despite a very heavy workload. She is unfailingly polite and good-humoured and is the person everyone on the ward goes to for help and advice. She should be nominated for excellence awards every day of the week but she made a particular and important difference to the ward team over the festive period this year. One of responsibilities that Akhtar has taken on is to organise the junior doctor team for the ward. Over the Christmas and New Year period we had problems with understaffing as other members of the junior team had been assigned to on-call duties elsewhere in the hospital. Akhtar personally facilitated consultant ward rounds on both Christmas Day and New Years' Day by coming in to work, despite being rostered to neither. This allowed us both to provide continuity of care to our inpatients and helped the Trust with discharging patients at a time when the hospital was under significant pressure for beds. It also allowed other members of the team to have some family time during this period. We would like Akhtar to be recognised not only for this but for her ongoing daily contribution to the delivery of high quality care to gastroenterology patients at Buckinghamshire Healthcare NHS Trust.
<b>ASPIRE</b>				
Lesley Whitesmith	Yes	Emergency Planning Officer	Staff	Lesley is an exceptional professional both within nursing and her special area of emergency planning. She always strives to help anybody at any time patients, staff and members of the public who may need assistance or advice. Lesley is well admired throughout BHT and has an exceptional knowledge base. In the time I have known Lesley, she has always come across as passionate, very driven individual who thrives on job satisfaction. Her ability to communicate with her peers and involve herself in situations outside of her remit is always met with integrity and enthusiasm.
<b>RESPECT</b>				
Lorraine White		EPU Nurse, SMH	Patient	Lorraine is remarkable! Unfortunately I have had experience of EPU 3 times, as a result of 3 miscarriages. Most recently I miscarried in December 2017 and Lorraine was amazing. Extremely caring and understand, highly knowledgeable and I never felt like any questions I had

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				were too much to ask. Despite the department being very busy she never rushed me and followed up my care with telephone calls to check I was ok. She was always happy to repeat herself to reassure me. Around the Christmas period EPU was closed and she made sure I was cared for despite this. As I said I have had experience in EPU several times but I felt that Lorraine went above and beyond.
<b>ENABLE</b>				
Chris Durkin	No	Consultant Geriatrician, SMH	Staff	Dr Durkin is an example of going the extra mile. On 27th December, when the weather conditions were impeding many doctors from arriving to work, and in spite of his mother having passed away only two days previously, Dr Durkin came to work, aware of the great pressures we were experiencing on those days. On the same day, for various reasons, the whole on call medical team failed to attend. This caused severe problems for the medical take and just helped to contrast the dedication and deep sense of duty Dr Durkin demonstrates every day. He is a role model for the junior doctors under his supervision and guidance and an asset for our department and the Trust. We are very fortunate to count him as part of our team.

### February 2018 Winners

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<b>COLLABORATE</b>				
Dr Matthew Sames		Consultant, SMH	NHS Blood and Transplant	NHS Blood and Transplant would like to acknowledge that Dr Sames has gone above and beyond on at least three occasions since March 2017 where he has negotiated with the Coroner to allow organ donation to proceed. Without him organ donation would not have gone ahead. 13 people have received lifesaving transplants from these donors, 2 of which were children. We would like to nominate him in this category as an example of excellent collaboration with NHS Blood and Transplant.
<b>ASPIRE</b>				
Nafiza Kosar		Phlebotomist	Patient	Reassuring, calm, pleasant, able to handle a prolonged telephone query from a consultant without impatience, cleared matter up, whilst knowing there were nearly thirty patients waiting. She was working alone without any assistance and managed to have a kindly greeting for all.

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<b>RESPECT</b>				
Rona Rademeyer & Team	No	Rapid Response & Intermediate Care team - whole team in Buckingham locality	Staff	The team supported and enabled a deteriorating patient to maintain her dignity and independence .liaising with other teams and agencies to ensure she received the best care and support. Handed over her care to an outside agency with utmost professionalism.
<b>ENABLE</b>				
Dr Imogen Cotter	Yes	Clinical Psychologist	Staff	Imogen is always good at communicating with both staff and patients, she takes responsibility for reminding members of the multidisciplinary team for Mr Derry about when each patient's 2nd Needs Assessment Checklist (NAC) is due and actively chases this up every week in the MDT meetings. I personally want to say 'Thank you' to Imogen for keeping our shared spread sheet up to date with this information as it helps me to do my job more effectively.